Site Installation Requirements

To Install a Forget About IT™ Server we require the following at your premises:

1. Business quality Broadband Internet connection, with a router capable of port forwarding, with no traffic filtering or redirection*.

2. An existing network, which also connects all your workstations together**.

3. A small amount of floor space (~60cm (2') deep by ~60cm (2') high by 30cm (1') wide, reasonably protected from day to day traffic within close proximity of a 13A power outlet, where the server can live. We would prefer if this 13A outlet was not used for anything else

4. For some features, a dedicated telephone line.

5. As part of our terms and conditions, we also require you to include our server in your insurance coverage in case of accidental damage, theft or fire.

* Please note that some ADSL services impose restrictions such as redirecting outgoing email to a server which blocks mail from any addresses other than their own. Some residential ADSL services are deliberately registered with anti-spam agencies to force you to upgrade or have many of your emails refused delivery. Some ADSL providers block remote access services such as VPN and WebMail, and some impose daily or monthly transfer limits on their cheaper services, which can run out and leave you with no Internet access until the following month. None of these ADSL services are conductive to running an efficient and cost effective business, but they are very cheap. *Now you know why!*. Forget About IT can also provide a special low contention ratio ADSL broadband service as part of the package.

** Should you not have an existing network, Forget About IT can arrange for installation of a simple but robust Ethernet network which will not only allow you to access the server, but also the Internet (in conjunction with a broadband service), and share other resources such as printers.

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