

EMAIL INTEGRITY â€™ ITâ€™S VITAL

Press Release # 5: Mail Archive helped protect six-figure claim for pharmaceutical giant

Legal issues in business often hinge upon sensitive archived emails â€™ correspondence which needs to be secure and tamper-proof if itâ€™s to carry later weight. So Forget About IT has come up with the ideal solution... The Mail Archive module.

For any organisation the stature of Nordic Pharma UK â€™ a marketing, sales, drug development, manufacturing, regulatory and clinical trial affiliate of the Scandinavian Nordic Group â€™ the capability quickly and securely to store, track and retrieve emails is vital.

Acknowledging the primacy of business email integrity, the company has augmented its existing Forget About IT mail server with the Mail Archive module. â€™We occasionally need to demonstrate a correspondence trail,â€™ notes General Manager Charlotte Phelps. â€™Forget About IT introduced a system that could track all emails sent to the company, irrespective of what we did with the mail after it had hit our inbox.â€™

Designed to work as an add-on to a Forget About IT server or as a standalone with other suppliersâ€™ equipment, the Mail Archive module copies and saves every email in transit to a user-defined dated folder. Since only authorised personnel have access to these emails, the repository allows comprehensive audit trails and â€™eyes onlyâ€™ security.

Nordic Pharma UK has clearly found the Mail Archive module invaluable; capable of following correspondence which, while unimportant to daily operations, can prove to be significant years after its exchange. Despite its undoubted capabilities, however, the solution is seamless â€™ and exceptionally cost-effective.

â€™On a day-to-day basis, I don't even see it,â€™ says Charlotte. â€™Yet so far MAIL TRACKER has enabled us to protect a six-figure claim. For around Â£25 per month, Iâ€™d say thatâ€™s excellent value. And Forget About IT implements without disturbing my business â€™ thatâ€™s what makes them so good. Nordic has had a very reliable service since 2002. Weâ€™re grateful for Forget About ITâ€™s support.â€™

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Notes to Editors:

Utilising dependable hardware from trusted manufacturers, Forget About IT Ltd provides SME's with managed rented server solutions, promoting business growth without IT downtime and data loss. Substantially saving customer's in-house costs, Forget About IT provides fast, professional IT support with guaranteed response times. A fixed, controllable monthly fee delivers remote management and secure back-up, together with a rolling upgrade programme and inbuilt disaster recovery. Forget About IT's clients include graphic designers and TV production, event management and pharmaceutical companies.